



# Boulder Hot Springs

November 2009



***Hello and greetings from Boulder Hot Springs. I know there have been some people upset about our new sign-in procedure. I would like to share a letter we wrote in response to an email we received about this issue:***

Dear \_\_\_\_\_,

Thank you for your email. We very much appreciate your numerous visits to Boulder Hot Springs over the years and also you taking the time to give us feedback on our new sign in procedure.

In working with the sheriff's department in relation to the recent break in and several other issues recently – petty thefts, inappropriate behavior in the baths, people breaking in the pool at night and disturbing guests – the sheriff's department recommended that we take some "strong measures" such as keeping copies of driver's licenses to show that we "mean business" to try to keep Boulder Hot Springs a safe and healing place to visit. A photo ID would help them to follow up and investigate problems.

Clearly we are new at dealing with these kinds of issues and we beg your indulgence as we try to find a way through this morass. We truly hope to find solutions that are good for BHS, our clients and the broad community we serve. For example, in the working out of approaches that work for everyone, we have and will make mistakes. We hope you and others will see this process as a group effort for those of us who love the old hot springs and want to keep it open. When the present owners took over this place in 1989, it was ready for "the bulldozers' blade," we have always operated it in a way that puts service over profit motive which has not always been easy. Also, we have approached our guests as a large extended family. Perhaps we have been too open and trusting and this is why your feedback is so important to us. Together, I am sure we can come to a solution which is good for everyone.

For example, it does make sense that we know who is on the premises and when they come and go –not only for security but also for emergencies.

We, too, were uncomfortable with the copying of the drivers' licenses, and your feedback, and that of others like you, has helped us to move beyond this approach. We all make mistakes. Our philosophy teaches us that the only time to be ashamed of mistakes is if we do not learn from them and that mistakes are a part of the natural learning process.

We made a mistake, we have learned a great deal from it and we move on. We hope you are open to move on with us.

Since your last visit to the Hot Springs, we have discontinued copying people's licenses and are now asking people to sign in, to show picture ID and we are writing down their driver's license number or license plate number on the sign up sheet. For our regular customers we have a membership application that they can fill out and then receive a membership card. They can then show us their membership card and write down their membership card number when they sign in instead of their license number.

We do hope you will come back soon. Please let us know if you have any other comments and suggestions.

Take care and best wishes,

Sincerely,

Anne Wilson Schaefer, Owner

Kerri Kumasaka, General Manager

*I hope everyone has a wonderful Holiday Season, and I wish you all the best in the New Year. Peace and joy to you, Kerri*

**NEW YEAR'S EVE  
CELEBRATION!!!**



**THURSDAY, DECEMBER 31, 2009**

Prime Rib & Salmon Buffet Dinner with Live Music  
\$50 Couples \*\* \$30 Singles \*\* \$15 (children 5-12)

Dinner 7 - 9 PM \*\*Overnight packages available

Please call 406-225-4339 for reservations and more information

Boulder Hot Springs is a smoke free, and alcohol free facility

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***Celebrate Valentine's Day With Us!***



**VALENTINES DAY DINNER**

*Saturday, Feb, 13, 2010 (6-8PM)*

**VALENTINES DAY BUFFET**

*Sunday, Feb 14 (12 noon till 3PM)*

*Adults \$22 \*\* Seniors (60+) \$18 \*\* Children (5-12)*

*Valentine's Day Packages Available*

*Please call for prices 406-225-4339*

*Reservations recommended for Dinner and Buffet*

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**Boulder Hot Springs will be closed for repairs/maintenance from December 7 thru December 20 and re-opening on Monday, December 21.**

**Pools are closed to the public on Thanksgiving Day and Christmas Day. Overnight accommodations are available on these days.**

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**REMINDER: Our winter hours from Nov 1st through March 31 are 12noon to 8 PM daily. Our summer hours starting April 1st and running through October 31 are 10 AM to 9 PM daily.**

# THE ARTS AT BOULDER HOT SPRINGS

*Art Display By Judy Mergenthaler  
November thru Mid January 2010*

*Judy is a native Montanan that with her husband, son and two grandchildren calls Helena home.*

*She started painting early in life and takes pride in the fact that she is self-taught. In addition to being an accomplished painter, she's been a Certified Duncan Ceramic Teacher since 1975.*

*Judy's been traveling throughout Montana, Wyoming and Alaska attending exhibitions and providing galleries with her highly sought-after work since 1996.*

## ART DISPLAY FEATURING ROGER MATHIS

Mid January thru Mid March 2010

Artist Reception January 17 from noon till 2 pm

Roger Mathis is a third generation photographer. "My grandfather was a documentary photographer while he was enlisted in the Navy. My father started his photographic career in the mid 70's in Colorado. He continues to teach and shoot in today's conducive photographic climate."

Most of Roger's work stems from a passion for capturing a moment in time. "A split second that is forever immortalized for families, friends, and anyone else who enjoys our world we live in."

Most of the work on display is taken while residing in the beautiful state of Montana. Photographic opportunities are abundant and easily captured when the eye of the photographer and vision meet inside the camera. All the work we produce is original, we try to incorporate our individual style into all the photographs. One thing we consistently do is to produce images that are viewable from eye-level. A viewpoint that is easily understood by all who view the work.

The greatest thing about being a photographic artist is the freedom to create new and exciting images based on vision conceived in the mind. When we did the smoke pictures we knew that there were shapes and colors that are too fleeting to enjoy while staring at the smoke. The Organic shapes and colors are truly simple, and gorgeous. The split-second exposure that reveals shapes and fleeting moments is unique to each and every picture. They cannot be duplicated or repeated.

We take this same approach when we photograph people. Trying to produce one-of-a-kind masterpieces that forever will be treasured for generations.

If I ever try to explain any piece of work or picture, I don't think I could do it justice, I take the picture because it was meaningful to me. It helps remind me of a time, place, season

An event that is too fleeting for the brain to remember it all. Whatever you take away from viewing my work I hope it helps you appreciate the simple things, the nature that we live among, and people who impact lives in the world we live."

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IN MEMORY OF PATCHES

Many of you knew Jan's dog, Patches, who lived at the Hot Springs. We wanted to let you know that Patches was put to sleep on Sept 18, 2009 after her liver stopped functioning, she became anemic and the vet believed she was bleeding internally. We will miss Patches.

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## UPCOMING GROUPS & EVENT

Dec 4 - 6: AERO—Farmers Market Retreat

Dec 7 thru 20: Closed for maintenance and repairs

Jan 9 - 10: NIA—New Year MT:

Jan 16 - 17: Northern Lights Yoga—Contact Judy Landecker @406-449-2205

Jan 23: Narcotics Anonymous - Winter Chill—Contact Misty @ 406-461-9965

Jan 30 - Feb 12: WSA Training

Feb 12 - 14: Valentine's Day Weekend Packages

Feb 20 -21: Steam & Stomp - Contact Bill Bucher @406-442-7591

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Looking for that special gift?

Treat someone to a gift certificate or an overnight stay in one of our lovely B&B rooms or Guest rooms. Certificates are also available for massages and pool use.

Call us to order over the phone.

**\*\*\*\*Special Events at Boulder Hot Springs\*\*\*\***

**Artist Display with Judy Mergenthaler (see page 3)**

**New Year's Eve Dinner (see page 2)**

**Artist Display with Roger Mathis (see page 3)**

**Valentines Day Dinner (see page 2)**

*Relax, Revive and Rejuvenate in the geothermal waters of Peace Valley!*

PO Box 930 ❖ Boulder MT 59632 ❖ (406) 225-4339



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**OUR POOL AND PLUNGE HOURS**

**Our summer hours from March 1 thru October  
are 10 AM to 9 PM daily.**

**Our winter pools hours are from November 1  
thru March 31 from noon to 8pm daily**

Family Indoor Co-Ed soaking

4 - 8 PM Sundays ( Nov - March)

5 - 9 PM Sundays (April - Oct)

**Pool Prices: \$7 Adults**

**\$5 Seniors (60 +)**

**\$4 Children 3- 12**



**Boulder Hot Springs Mission Statement**

*To be present here, to offer protection and healing to individuals, communities, these sacred waters, this land and this building for present and future generations and all our relations so that the possibility of healing, recovery, community and connection with the creator and all creation is here.*