

Please see page 2 for information on our Covid-19 reservation and safety procedures.

Reopening Update from June 15, 2020

Thanks to everyone for all the calls, messages and emails letting us know how important these healing waters are to you and asking when we are re-opening. Receiving your supportive words has been affirming to our mission of maintaining Boulder Hot Springs and making it available to the public as much as we possibly can in this very unusual time of Covid-19.

In response to all the inquiries and to let the general public what's going on here at BHS, we'd like to update you on our re-opening process. As you may know, a couple weeks ago we reopened our hotel and spa to overnight guests. Like probably most businesses in Montana we have been keeping very close watch on CDC and WHO guidelines as well as the guidelines put forth by the Governor's Coronavirus Task Force. On May 7, hotels with pools were cleared to let their guests use those pools so we decided to reopen our rooms and pools to overnight guests. BHS followed all health department recommendations to get our employees and the building ready to open for a limited number of overnight guests and we have successfully had guests coming since May 22. We are taking a number of precautions—extra cleaning, training our staff, conducting health checks with staff, and more—to provide a safe and comfortable environment for our guests and staff. So far, things seem to have been working quite well.

As a pool and spa has unique challenges in preventing the spread of the coronavirus during this pandemic, and the State of Montana has had strict rules for pools to open up, to this point, we have not opened the day use of our pools to the public. We continue to process how we can protect the health and safety of our guests and employees and how we can open this historic hot springs to the public and for now the pools are not yet open for day use. We are eagerly waiting to see how Phase 2 of the Reopening in Montana goes and want to make sure we are as safe as possible before we open up further. We've been considering options like having guests make reservations to swim and only opening at certain times for certain small groups as we try to find a way to open up and still stay safe.

We know this time can be frustrating and we are being extremely cautious and safe during this uncertainty. This is a continual process of examining and re-examining and re-examining the situation, the guidelines, the safety of our employees, the desires of our guests (and everybody who needs to use these healing pools) and will open as soon as we feel safe to do so. We hope this re-opening will be very soon, so stay in touch. We will be posting updates on Facebook and on our website. Until then we hope some of you can join us as overnight guests and we ask for your patience.

Reopening Information for our Guests

On **May 22, 2020**, we started reopening and taking reservations for overnight guests. As an overnight guest, you are able to use the outdoor and the indoor pools and steam rooms. We are limiting the number of guests and are booking only 25 – 30% of our rooms at a maximum. To monitor this, we are not taking on-line reservations so you will need to **call us at 406-225-4339 to make room reservations**. Our front desk will be staffed from **12 noon to 8 pm daily**.

Your safety and the safety of our employees are a top priority for us during this public health crisis. Here are some of the things we are doing to be ready for you, our cherished customers:

- Keeping up to date on World Health Organization (WHO), Center for Disease Control (CDC) and Jefferson County Health Department Guidelines.
- Installing screens at our front desk and posting signs regarding social distancing.
- Implementing extra cleaning measures including:
- Frequent disinfection of commonly touched items and surfaces (e.g. door knobs, reception counters, tables, pool railings, etc.)
- Draining our indoor pools and cleaning them more often, and using Bromine in our outdoor pool.
- Providing hand sanitizer at the front desk, lobby and dressing areas.
- Training our staff to ensure proper hand hygiene, disinfection and general awareness of COVID-19 to help prevent the spread of the Coronavirus and to maintain the health of our employees and guests.
- Conducting health checks with staff members when they come in to work.
- Requiring any staff members with COVID-19 symptoms to stay home.

We are so excited and happy to have you stay with us!!!

(Please note: The pools will not be open for day use guests until a later date. We will be sure to keep you informed about this on Facebook and our website.)